



Motorhome Rates & Conditions New Zealand

Valid 1 April 2012 to 31 March 2013
Daily Rates (NZ\$)

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in New Zealand dollars.

Long Term Discounts

21-34 days – 5% off above rates
35+ days – 15% off above rates

- These discounts do not apply to the Cheapa Pack component
- Multiple rentals are eligible for the long-term discount
- There are no further long-term discounts available on Flex Rates

Early Bird Discount

An Early Bird discount of 5% off the daily rental rate will apply to rentals that commence 120 days after the date of booking. This discount does not apply to the Cheapa Pack component. The Early Bird discount can be combined with long term discounts.

Value Pack

Hitop and 2 Berth ST - Add NZ\$37.50 per day.

- The maximum amount payable per rental segment for a Value Pack is \$1,312.25– i.e. 35 days rental.
- The minimum amount payable per rental segment for a Value Pack will be based on the minimum rental period applicable for your rental.

4 and 6 Berth - Add NZ\$48.75 per day.

- The maximum amount payable per rental segment for a Value Pack is \$2,437.50 – i.e. 50 days rental.
- The minimum amount payable per rental segment for a Value Pack will be based on the minimum rental period applicable for your rental.

The Cheapa Pack includes: VIP Cover, Unlimited Kilometres, One Way Rental Fee, 15% GST, 3% Vehicle Registration Recovery Fee/Taxes/Admin Fee, Road User Charge Recovery Fee, Complimentary Airport Transfers, Linen and Bedding Kits, Kitchen Kit, Extra Driver Fees, LP Gas Refill Fee, Cheapa Campa Welcome Pack, Pre-Hire Cleaning Fees, Vehicle Consultation Fee, 24hr Roadside Assistance, Snow Chains (on request), Camp Chairs and Table, Maps and Camp Ground Guides and Baby or Booster Seats (on request).

The value Pack does not include the Broome Surcharge.

Booking Amendments

If you wish to make any changes to your booking the booking will be calculated by using either the original flex rate or the flex rate that is valid at the time of the booking change, depending on whichever rate is higher. There are no exceptions to this rule. The following situations are classified as booking alterations:

- Change of date for vehicle pick-up or drop-off
- Change of location (depot) for vehicle pick-up or drop-off
- Change of vehicle category
- Name change

**Cheapa Campa of
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ABN 81 051 584 153

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If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.

Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Cheapa Campa Reservations. This is subject to availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card over the telephone or at a Cheapa Campa Branch immediately on confirmation of the rental extension.

Whilst on hire if you decide to extend your rental duration (changing the drop-off date) by 2 days the same flex rate is used that applied on the day when you made your original booking. If you extend by 3 days or more, the booking change rule applies as outlined above.

Failure to obtain authorisation will result in the renter being charged double the daily applicable rental rate.

Branch Locations

Apollo has branches in Auckland and Christchurch.

Branch Hours

Branches are open seven days a week, 8am to 4:30pm. Branches will be closed Christmas Day, New Years Day and Good Friday.

Transfer

Vehicles must be collected and returned to our branches (not airports). A transfer to the Cheapa Campa branch from the Airport and vice versa is provided free of charge.

Kilometres

Rates include unlimited kilometres.

Taxes

Our rates include 15% GST.

Payment at Branches

For security reasons, Apollo will only accept credit card or debit card for rental charges paid on vehicle pick up or drop off. Cash payments will not be accepted at rental branches. The Bond on the vehicle is only payable at pick-up by Credit Card.

Vehicle Registration Recovery Fee

A charge of 3% of the total cost will be levied to cover vehicle registration, duties, other associated costs and administration fees.

Road User Charge Recovery Fee

The Road User Charge Recovery Fee will be calculated and collected on return of the vehicle based on the kilometres travelled during the hire.

The fee per 100km is as follows:

Hitop:	Nil
2 Berth ST:	NZ\$4.96
4 Berth:	NZ\$4.84
6 Berth:	NZ\$5.13

We reserve the right to amend the Road User Charge Recovery Fee upon Government intervention.

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Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Exchange Rate / Currency Variations

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Rental Duration

The minimum rental for all vehicles is seven days.

Between 15 December 2012 and 10 January 2013, a minimum rental period of 14 days applies. Minimum rental periods are subject to change during peak periods.

One Way Rentals

A one way fee rental fee of \$250 is charged for rentals between the North and South Islands and vice versa, where pick up is between 1 October 2012 and 31 March 2013.

Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

Maps and Campground Guides

Each vehicle is supplied with a complimentary Road Atlas and campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

Cheapa Campa Welcome Pack

Each vehicle is supplied with a complimentary Cheapa Campa Pack for the first night. The pack contains, matches, mini shampoo and conditioner, dishwashing liquid, sponge, soap, salt and pepper, coffee, tea and sugar sachets.

General Equipment

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher, bucket/hose, broom, matches, ice cube tray, coat hangers and toilet chemicals).

Kitchen Equipment

Each vehicle is supplied with complimentary kitchen equipment (such as plates, bowls, knives, forks, spoons, bottle/can opener, mixing bowls, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, teapot, toaster and tea towel).



L.P. Gas Refill Service Fee

The gas bottle(s) is supplied full. A service fee is payable on pick up of the vehicle:
\$25 – Cheapa Hitop, Cheapa 2 Berth ST
\$35 – Cheapa 4 Berth Motorhome, Cheapa 6 Berth Motorhome

The gas bottle can be returned empty to Cheapa Campa at the completion of the rental. The fee applies for each part of a multiple rental.

Additional Products

- **Linen and Bedding Kits** - \$35 per person per rental. Includes 1 x towel, pillow, pillowcase, sleeping bag, bed sheet.
- **Extra Driver Fee** - \$3 per day, per driver, per rental.
- **Camp Chairs** - \$17 each per rental
- **Camp Table** - \$24 per rental
- **GPS** - \$10 per day up to a maximum of \$100 per hire
- **Heater/Fan** - \$15 per rental
- **Toilet Chemicals** - \$2.50 each
- **Baby Seats** - Baby seats (must be pre-booked) suitable for children from 6 months to 3 years of age can be fitted to the Motorhome Range. Cost is \$30 per rental. Baby seats cannot be fitted in the Cheapa Hitop and Cheapa 2 Berth ST.
- **Booster Seats** - A booster seat (must be pre-booked) suitable for a child between 3 and 8 years of age can be supplied for the Motorhome Range. Cost is \$30 each per rental. Booster seats cannot be fitted in the Cheapa Hitop and Cheapa 2 Berth ST.
- **Snow Chains** - \$50 per rental (must be pre-booked)
- **Mountain Bike (including helmet)** - \$6 per day (must be pre-booked).
- **First Aid Kits** - A First Aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

Multiple Rentals

Consecutive Cheapa Campa Motorhome/Campervan rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Ferry Reservations

Ferry reservations can be difficult to manage during high season. We recommend that a reservation is made for a 7.3m vehicle on the ferry, irrespective as to the size of the motorhome reserved, to avoid complications due to possible upgrades.

Travel Restrictions

Two Wheel Drive Vehicles can only be driven on sealed/bitumen roads. The only exception to this is the loose road surface on any major ski field access roads or any recognised campground access road less than 12 kilometres in length.

No vehicle shall be driven on Skippers Road (Queenstown), Ninety Mile Beach (Northland), Ball Hut Road (Mt. Cook), Bluff Road that runs between Kuatunu and Mataurangi and North of Colville Township (Coromandel Peninsula).

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Cheapa Campa reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Drop Off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from the Cheapa Campa Head Office. Subject to the change being approved, a minimum additional charge of \$700 will apply.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Cheapa Campa will need to be informed in advance. All vehicles are enrolled in the New Zealand Automobile Association and 24hr emergency roadside assistance is available.

Infringements and Administration Fees

Cheapa Campa reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Cheapa Campa reserves the right to charge for associated administration costs for processing the fines (irrespective of excess). An administration fee of \$75 per fine will be applicable.

Change Of Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

Service dogs are permitted to travel in our vehicles with prior permission from Cheapa. No other animals are permitted in our vehicles.

Smoking

Smoking is not allowed in our vehicles.

Hot Deal Specials

Full payment required at the time of booking.

If cancelled - 100% of Net Rental

There is no refund for late pick up or early return of vehicle.

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Prepay Option (Visa and Mastercard)

At the time of booking the total rental can be prepaid on Visa or Mastercard and the credit card fee will be waived.

If cancelled - 100% of Net Rental

There is no refund for late pick up or early return of vehicle.

Cancellation Fees (Not Hot Deals or Prepaid Rentals)

If cancelled 25+ days prior to pick up and 7 days or more after the booking date - \$250 cancellation fee

If cancelled 7 to 24 days prior to pick up - 20% of Net Rental (minimum \$250)

If cancelled less than 7 days prior to pick up - 50% of Net Rental (minimum \$250)

If cancelled on the day of pick up or no show - 100% of Net Rental

There is no refund for late pick up or early return of vehicle

Travel Insurance

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Personal Injury

New Zealand legislation provides limited coverage for personal injury. Cheapa Campa strongly recommends that all people travelling in New Zealand take out their own personal travel insurance.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Cheapa Campa, not at the completion of the rental Period. Cheapa Campa reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

Hitop and 2 Berth ST

	Cost Per Day	Bond	Liability
Standard Liability	Included	\$2700	\$2700
Liability Reduction Option 1	\$18** (max charge \$630 i.e. 35 day rentals)	\$1200	\$1200
Liability Reduction Option 2(VIP cover)	\$28** (max charge \$980 i.e. 35 day rentals)	\$250	\$0*

4 and 6 Berth

	Cost Per Day	Bond	Liability
Standard Liability	Included	\$5000	\$5000
Liability Reduction Option 1	\$22** (max charge \$1,100 i.e. 50 day rentals)	\$2500	\$2500
Liability Reduction Option 2(VIP cover)	\$37** (max charge \$1,850 i.e. 50 day rentals)	\$250	\$0*

*Excludes windscreen and tyre damage. Includes demurrage cover.



**The minimum amount payable for each reduction option per rental segment will be based on the minimum rental period applicable for your rental.

Bond

For security purposes, only a credit card can be used to provide a Bond. With the Standard Liability and Liability Reduction Option 1 the bond will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies. With Liability Reduction Option 2 (VIP cover) the Bond is payable to Cheapa Campa by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$250. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Bond Roll Overs are permitted for multi hires only within the same brand and same country when the bond is banked.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the awning, overhead or underbody of the Vehicle.
- Damage caused to the Vehicle by the use of snow chains.

Rates/Terms/Conditions

Are subject to change without notice.

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